Software http://doc.hartcomm.cn/modem/en

Support 2057387797@qq.com

10 Hart Modem Panel

Top Panel



- Rx LED

Flash: Receiving data from transmitter Solid: Abnormal, refer to "FAQ"

Tx LED

Flash: Sending data to transmitter Solid: Abnormal, refer to "FAQ"

- 24V LED

Solid: Outputting 24V DC

Switch

A : ($24V/270\Omega$) Enable 24V DC output and built-in resistor

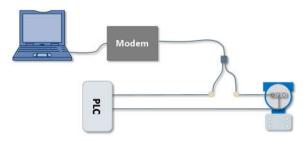
 $\ensuremath{\mathsf{B}}$: ($\ensuremath{\mathsf{NULL}}$) Disable 24V and built-in resistor

C: (270Ω) Disable 24V, enable built-in resistor

Bottom Panel

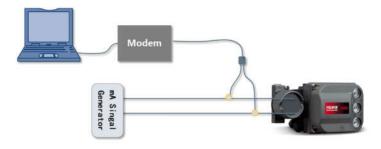


• Type C, wire resistance $< 250\Omega$



- Connect in loop in series, Polarity insensitive
- Toggle switch to right (270 Ω) position
- This method can be used when the loop resistance is less than 250 ohms

3 Connect Valve



- Toggle modem switch to middle position
- Power the valve (Loop+/Loop- Pin) use signal generator

Install Drivers & Software

- Download http://doc.hartcomm.cn/modem/cn/01_drivers install,then restart pc
- Plug modem into USB port , wait installation complete
- Right-click "Computer" -> "Manager" -> "Device Manager" . Port No. is COM20 in this example as shown below picture
- Install HART softwares http://doc.hartcomm.cn/modem/en/02_hart_tools

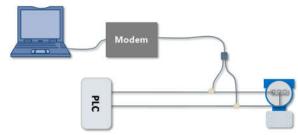
2 Connect Transmitter

Type A, Use the built-in power supply.

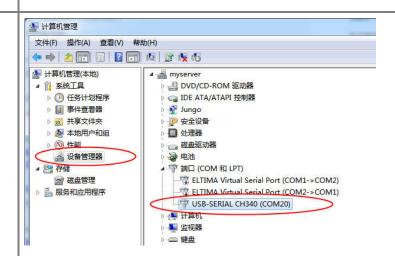


- Set switch to the position "24V/270Ω", pay attention to the positive and negative polarity of the 24V output.
- This is typical usage , avoids complex wiring and conditions
- Because the four-wire meter has an independent power supply interface, do not use Modem to power it.
- ! Do not connect PLC and external power supply to avoid conflicts and malfunctions

Type B, Field power supply, Wire resistance > 250Ω

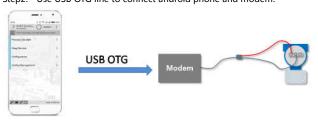


- · Connect modem to transmitter power terminals, Polarity insensitive
- Toggle switch to middle position
- · Use this mode when the transmitter is connected to the PLC
- When the PLC power supply loop has large interference or the loop resistance is less than 250 ohms, it is recommended to continue using mode A or C.



⑤ Android App (M295 Only)

Step1: Scan QR code or input URL on the product shell to download app. Step2: Use USB OTG line to connect android phone and modem.



6 FAQ

24V LED off when Plug usb

– For security, modem will not keep 24V DC outputting after reset even though the toggle switch is at "24V/270 Ω " position. Please reset toggle switch

· Scan no transmitter

- If the transmitter LCD does not light up, Please check the connections.
- Misuse built-in resistor, Please check resistor toggle switch.
- Restart computer after driver installation.
- HART software choose the right COM port.